



Instructions for Accessing the Kickapoo Ranch Pet Resort Pet Cam – Internet Explorer, Firefox, Safari or Chrome

1. Open your browser and go to <http://www.kickapooranchpetresort.com> or www.krpr.tv.
2. If accessing via the Kickapoo Ranch website, click on the “Pet Cam” link in the upper left corner, if accessing via krpr.tv, go to step #4.
3. Click the Login Button.
4. Enter your ID (suite #) and password (the first four letters of the last name on your account). Click Login.

Please note that neither the ID nor password contain any spaces or capital letters. An example is shown below.

ID = suite12

Password = enmo

5. The viewer will appear on your screen in a few seconds and will connect to your Pet Cam.
6. For Firefox, Safari or Chrome browsers click “Motion JPEG” button on left.

The first time you view the Kickapoo Ranch Pet Resort Pet Cam, a small software program containing the Pet Cam viewer must be downloaded to your computer. When the viewer software begins to download you may see security messages at the top of your browser window. Choose allow, yes or OK. You may also see a box pop up asking you to refresh your screen. Click refresh. You may see these security warnings more than once.

If you experience issues accessing your Pet Cam, the security settings on your computer may need to be adjusted to allow the download. *Security settings are specific to your computer and Kickapoo Ranch Pet Resort will not be able to troubleshoot issues you may have using the software on your computer.*

A note about sharing access to the Pet Cam:

Please note that we have 13 luxury suites that are equipped with Pet Cams and that our Pet Cam software allows 18 simultaneous users to login. This means 18 different users are allowed to login at any given time. If you share your access information with others, please ensure that two users are not logged in at the same time. If you attempt to login and receive a message ‘too many users’ it means too many users have shared their access information, and the 18 user limit has been reached. If this occurs, please call (*during business hours*) or email Kickapoo Ranch Pet Resort (*after hours*) and we will restart the Pet Cam.

Your suite number: _____